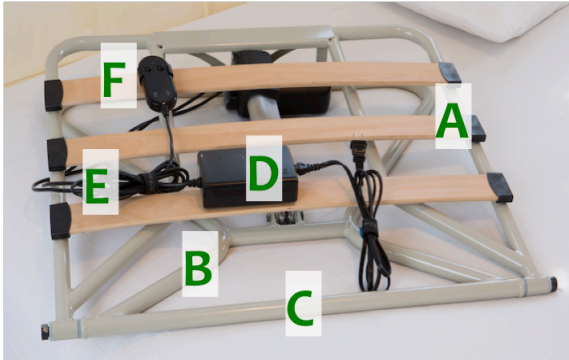


Frequently Asked Questions

What are the different parts of the LiftMeUp?



- A- Backrest (moving part with the wooden slats)
- B- Base (always in contact with the bed)
- C- Handle bar (always use to carry or move the LiftMeUp)
- D- Power box
- E- Power cable (to plug in the wall)
- F- Hand control (always use to operate the LiftMeUp)

A profiled foam topper, a fitted sheet and a safety strap are also included with the LiftMeUp.

How do I install the LiftMeUp at the head of the bed?

No assembly or tool required!

3 easy steps:

- 1- Place the LiftMeUp on the mattress of your bed with the wooden slats facing up. The LiftMeUp can be installed on any size bed and on either side of a queen or king size bed. Make sure that the whole width of the base and the handle bar are entirely in contact with the mattress. Check that the wires are not pinched under the base or constricted in any way. Push the LiftMeUp against the headboard of the bed or against a wall. ALWAYS install the LiftMeUp against a support so it does not slip when the backrest gets raised. ALWAYS use the strap provided to securely fasten the base of the LiftMeUp to the bed mattress. When the backrest gets raised, the recliner will slip if not properly secured against a support.
- 2- Cover the foam topper with the fitted sheet and position it on the backrest with its thicker side aligned with the top of the frame.
- 3- Plug the cable into the wall plug. Make sure the wire is out of the way and does not constitute a tripping hazard. On the hand control, press the 'UP' button for about 5 seconds to raise the backrest then let go. This is to test that all connections are working properly. This also allows you to stretch the fitted sheet over the back plate of the backrest to secure the mattress in place. Use the hook to position the handset at a place easy to reach by the user. Your LiftMeUp is now ready to use!

For detailed steps and pictures, please refer to the User's Manual by using the link provided at the bottom of the Page "Our Products" on our website.

How do I install the LiftMeUp to elevate my feet?

No assembly or tool required!

3 easy steps:

- 1- Position the LiftMeUp recliner on the mattress of your bed - with the handle bar about half way between your hips and your knees when laying down - with the wooden slats facing up. The LiftMeUp recliner can be installed on either side of a queen or king size bed. Make sure that the whole width of the base and the handle bar are entirely in contact with the mattress. Check that the wires are not pinched under the base or constricted in any way. Use the safety strap to securely fasten the base of the LiftMeUp to the bed mattress. When the backrest gets raised, the recliner will slip if not properly secured.
- 2- Cover the foam topper with the fitted sheet and position it on the backrest with its thicker side aligned with the top of the frame.
- 3- Plug the cable into the wall plug. Make sure the wire is out of the way and does not constitute a tripping hazard. On the hand control, press the 'UP' button for about 5 seconds to raise the backrest then let go. This is to test that all connections are working properly. This also allows you to stretch the fitted sheet over the back plate of the backrest to secure the mattress in place. Use the hook to position the handset at a place easy to reach by the user. Your LiftMeUp is now ready to use!

You may decide to use a thinner pillow than usual to avoid any interference with the operation of the LiftMeUp recliner.

For detailed steps and pictures, please refer to the User's Manual by using the link provided at the bottom of the Page "Our Products" on our website.

How do I operate the LiftMeUp?

Once properly installed, your LiftMeUp is very easy to operate using the hand control:

- Raise the backrest by activating the ↑ button on the hand control. As soon as you let go, the backrest stops in that position and remains there until one of the buttons is activated again.
- Push the ↓ button on the hand control to lower the backrest to any comfortable position or all the way down.

What is the best position to lie on the LiftMeUp?

The optimal user position is to lie on the foam topper with your hips at the same level as the handle bar.

Tall users should position themselves to have the top of their head lined up with the top of the backrest. Make sure there is no risk of hitting the headboard or wall. You may want to use a smaller size pillow to optimize your position.

How do I use the LiftMeUp to help me get in bed?

Raise the backrest to its maximum position (vertical). Sit in the middle of the foam topper and as close as possible to the backrest and lean on it. Press the ↓ button continuously to lower the backrest and progressively start moving your legs up to bring them on the bed while rotating your torso, until you are lying comfortably on your back.

How do I use the LiftMUp to help me get out of bed?

Press the ↑ button to raise the backrest continuously and start moving your legs to the edge of the bed and toward the floor. Use the backrest for full support while slowly rotating your torso to transition to a sitting position.

How do I transport the LiftMeUp?

The LiftMeUp recliner is portable and was designed to be easily transported.

Before moving the recliner:

- Remove the fitted sheet from around the frame of the LiftMeUp so you can move the foam topper independently from the recliner,
- Using the hand control, always bring the backrest down to its lowest position,
- Disconnect the electrical plug from the wall outlet and secure all electric cords so they do not constitute a tripping hazard when carrying the recliner,
- Always carry the LiftMeUp using the handle bar.



- Avoid any impact and handle gently so the motor and the frame do not get damaged. Move your LiftMeUp to its desired location and reinstall following the “Installation” instructions in the User’s Manual.

To transport or ship the LiftMeUp recliner, always:

- Use the box it came in,
- Protect the LiftMeUp by folding the foam topper around the motor area and packing carefully, paying special attention to the wires so they do not get trapped/pulled which could permanently damage the connections.

What are the important safeguards that I should know about?

REFER TO THE USER’S MANUAL AND READ IT ENTIRELY BEFORE INSTALLING AND OPERATING YOUR BED RECLINER.

A link to the User’s Manual is provided at the bottom of the Page “Our Products” so please check our website.

How do I care for the LiftMeUp?

ALWAYS DISCONNECT THE ELECTRICAL PLUG FROM THE WALL OUTLET BEFORE MOVING AND CLEANING YOUR LIFTMEUP RECLINER.

DO NOT SUBMERGE ANY PARTS OF THE LIFTMEUP RECLINER, INCLUDING HANDSET AND POWER SUPPLY, IN WATER OR LIQUIDS.

DO NOT USE ALCOHOL OR SOLVENTS ON ANY PARTS OF THE LIFTMEUP RECLINER

If needed, use a damp cotton cloth to wipe the frame and the wooden slats. Allow to air dry before using.

- Wash the cover of the memory foam topper as per instructions.
- Memory foam can only be spot cleaned. Machine washing would damage the fine structure of the foam.

Note: The memory foam will turn yellow over time and when exposed to sunlight. The coloration is caused by the oxidation of the foam and is permanent. It is not toxic or harmful in any way. You can slow this yellowing by ensuring that the mattress is rarely exposed to natural light.

The LiftMeUp requires minimal maintenance. However, for safe and trouble-free operation of your bed recliner, it is important to check:

1. Every day that the whole base and the handle bar are entirely in contact with the mattress or the support surface,
2. That the wires are properly routed and are free to move. Wires must not be pinched under the base or constricted in any way,
3. Regularly all electrical cords and the power supply box for any signs of damage. Stop using immediately if damaged and contact our Customer Service for replacement parts.
4. That the screws on each side of the handle bar are tight. If loose, use a wrench to tighten them.

My LiftMeUp recliner is not working, what do I do?

NEVER ATTEMPT TO MAKE ANY REPAIRS OR ADJUSTMENTS YOURSELF!

If the LiftMeUp recliner does not work, check in this order that:

1. The power supply is properly plugged into the wall. The green LED on the power box should be on. If it is not, the electrical outlet might not be working,
2. The electrical cords are not crimped, pinched or damaged - **STOP USING THE LIFTMEUP RECLINER IMMEDIATELY AND DISCONNECT THE ELECTRICAL PLUG FROM THE WALL OUTLET IF ANY ELECTRICAL CORDS ARE EXPOSED, DAMAGED OR CUT OR IF THE POWER SUPPLY BOX SHOWS ANY SIGN OF DAMAGE.**
3. The connector for the hand control is properly plugged into the motor. The green LED should come on when the handset buttons are pushed. Check that the cover that protects the two wires coming out of the motor is securely screwed in place,
4. There are no objects/fabric/wire entrapped,
5. The maximum user weight (275 lbs/125kg) has not been exceeded,
6. The backrest is not fully raised or fully lowered,
7. Contact our Customer Service at 800.527.5097 if the problem persists.

How long is the warranty?

ABELY LLC warrants that for a period of one year from the date of shipment, your LiftMeUp (i.e. the electric recliner itself, not any of the accessories) will be free from defects in materials and workmanship under normal use in accordance with the User's Manual provided with it.

Misuse and accidents include, but are not limited to:

- Falls or shocks,
- Failure to use the safety strap,
- Pulled (exposed) wires,
- Any manual operation of the backrest performed without using the handset,
- Use of the motor more than 2 minutes continuously over a 20-minute period,
- Excessive user weight,
- Placement of the LiftMeUp under the bed mattress,
- Use in areas subject to extreme temperature, excessive moisture, or other inherently hazardous environments.

All LiftMeUp accessories (foam topper included) benefit from a 30-day warranty.

If your LiftMeUp or any accessories was determined to be defective upon purchase or within 30 days following the purchase, we would (in this order):

1. Ship you the replacement part and the instructions,
2. Repair your equipment,
3. Replace it if repair is not an option,
4. Refund you the purchase price if you prefer not getting a replacement.

This warranty is expressly conditioned upon your compliance with all safeguards and instructions mentioned in the User's Manual. If you do not comply with those instructions and failure results in the need for replacement parts (or full replacement), you will bear the full cost of such replacement (including all shipping fees and sales taxes, if applicable).